# EMPATHY MAP - HOUSE FIRE INTERVIEW - ADULT OCCUPANT VIDEO LINK

### SAYS

- What did Peter say to his family during their escape from the fire?
- What information did Peter give to the 000 call-taker?
- What did Peter say to the firefighters when they arrived?
- How did what Peter said to his family, 000 and the firefighters help make the situation safer and/or better?

# THINKS

- What was Peter thinking at different stages during the house fire?
- How did Peter help himself to think clearly?
- What choices did Peter make? What might have affected these choices?
- How do you think you would be thinking during an emergency?

#### PETER

### DOES

- Describe the actions Peter took during the fire?
- What actions made the situation better?
- How did Peter's thoughts and feelings affect his actions?
- What else might affect someone's actions in an emergency?
- How do you think you will respond if you have a fire in your home?



# FEELS

- How did Peter feel at different stages during the house fire?
- How do you think Peter felt during the interview?
- How did you feel watching the interview?
- What did you find most interesting or surprising?
- What questions would you like to ask Peter if you could?