## EMPATHY MAP - HOUSE FIRE INTERVIEW - NEIGHBOUR

# **VIDEO LINK**

What might have affected these choices?

**THINKS** 

• What was Ann thinking at different stages during the house fire?

• How do you think you would be thinking during an emergency?

• How did Ann help herself to think clearly?

What choices did Ann make?

## **SAYS**

- What do you remember most about what Ann said?
- What information did Ann give to the 000 call-taker?
- What did Ann say to the occupants of the house?

## **FEELS**

- How did Ann feel at different stages during the house fire?
- How do you think Ann felt during the interview?
- How did you feel watching the interview?
- What did you find most interesting or surprising?
- What questions would you like to ask Ann if you could?

# ANN

## **DOES**

- Describe the actions Ann took during the fire?
- What actions made the situation better?
- How did Ann's thoughts and feelings affect her actions?
- What else might affect someone's actions in an emergency?
- How do you think you will respond if you see a fire emergency?

