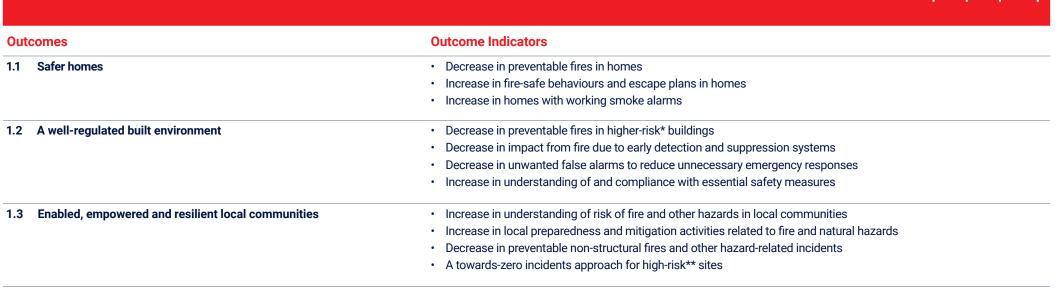# Fire Rescue Victoria – Year Two Outcomes Framework

DOMAIN 1 — Prevention and Preparedness

Victorians understand risk in their local environment and know how to prevent and prepare for emergency incidents.

Outcomes	Outcome Indicators
1.1 Safer homes	• Decrease in preventable fires in homes • Increase in fire-safe behaviours and escape plans in homes • Increase in homes with working smoke alarms
1.2 A well-regulated built environment	• Decrease in preventable fires in higher-risk* buildings • Decrease in impact from fire due to early detection and suppression systems • Decrease in unwanted false alarms to reduce unnecessary emergency responses • Increase in understanding of and compliance with essential safety measures
1.3 Enabled, empowered and resilient local communities	• Increase in understanding of risk of fire and other hazards in local communities • Increase in local preparedness and mitigation activities related to fire and natural hazards • Decrease in preventable non-structural fires and other hazard-related incidents • A towards-zero incidents approach for high-risk** sites

*   For the purpose of this Outcomes Framework, higher-risk is defined as building classifications Class 1b and above (National Construction Code).
** High-risk sites include buildings with combustible cladding, hazardous substances storage, combustible recyclable and waste materials storage.

FIRE RESCUE VICTORIA

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DOMAIN 2 — Response and Recovery
Victorians can rely on a world-class fire and rescue emergency response.

Outcomes	Outcome Indicators
2.1 A best-practice emergency response	• Decrease in negative impact on life and property from fire and other emergency incidents • Decrease in negative secondary impacts on the community and environment during and following an emergency incident • Increase in interoperability capabilities and seamless multi-agency responses • Improved readiness for all emergencies, including large or complex incidents, for specialist rescue, and for times of surge demand
2.2 Saving lives	• Increase in firefighters with contemporary emergency medical response skills and equipment to assist people during emergencies • Improved patient outcomes for people suffering from medical or other emergencies
2.3 Helping recover	• Increase in the timeliness and effectiveness of community recovery following a disaster or emergency incident

Fire Rescue Victoria – Year Two Outcomes Framework

DOMAIN 3 — Organisational Excellence

Victorians value FRV as a leading, progressive and accountable fire and rescue service.

Outcomes	Outcome Indicators
3.1 Prioritised firefighter safety and wellbeing	• Decrease in firefighters' exposure to harm during and after an incident • Increase in support and maintenance of firefighters' physical and psychological health
3.2 A diverse and inclusive organisation	• Increase in number of women firefighters in all ranks, including leadership cohorts, with bold but achievable targets • Increase in acknowledgement and understanding of Aboriginal and Torres Strait Islander peoples and cultures in FRV's workforce and workplace • Increase in diversity and inclusion capability to better meet the needs of all Victorians, including culturally and linguistically diverse people, people with disability, and LGBTIQ+ people
3.3 A data-driven and innovative organisation	• Increase in use of data analytics and evaluation to support evidence-based decision making and improvements to community and firefighter safety • Increase in use of and participation in research and development, in collaboration with industry and sector partners, to drive innovation and continual improvements in emergency management
3.4 A socially and environmentally responsible organisation and respected partner	• Increase in collaboration, consultation and advocacy with CFA and other sector stakeholders to continually improve community safety and emergency management • Improvement in collaboration and engagement between FRV and the United Firefighters Union, Australian Services Union, and the Australian Manufacturing Workers Union • Increase in workforce and asset planning to ensure sufficient resources now and into the future • Increase in strategic thinking and planning to ensure FRV can respond to emerging challenges • Improvement in corporate performance, accountability and compliance with legislative and regulatory obligations

FIRE RESCUE VICTORIA