

# Fire Rescue Victoria – Year Two Outcomes Framework

## DOMAIN 1



### Prevention and Preparedness

Victorians understand risk in their local environment and know how to prevent and prepare for emergency incidents.

**1.1 Safer homes:** Victorians know how to prevent accidental fires in their homes and are well-prepared in the event of emergencies. Prevention programs and activities are targeted to achieve maximum effectiveness and efficiency, particularly for vulnerable members of the community.

**1.2 A well-regulated built environment:** Compliance with fire safety regulation in the built-environment is monitored and enforced, and fire safety advice and advocacy enable the highest possible standards of safety.

**1.3 Enabled, empowered and resilient local communities:** Communities, municipalities, businesses and industries understand and manage risks in their local environment and have an enhanced capacity to build community resilience, and to prevent and respond to fire and other emergencies.

## DOMAIN 2



### Response and Recovery

Victorians can rely on a world-class fire and rescue emergency response.

**2.1 A best-practice emergency response:** Emergency incidents are controlled as quickly and effectively as possible while minimising the potential impact on the community and the environment, relying on highly skilled firefighters using modern, well-maintained equipment and world's best incident management practice. Close collaboration with emergency agencies ensures an enhanced readiness for and response to incidents.

**2.2 Saving lives:** The preservation and safety of human life is prioritised for first responders and all other members of the community. Firefighters assist Ambulance Victoria by responding to emergency life-threatening medical incidents and initiating life support actions.

**2.3 Helping recover:** Victorians are assisted through post-incident stabilisation and recovery activities including proactive engagement between sector partners and recovery agencies.

## DOMAIN 3



### Organisational Excellence

Victorians value FRV as a leading, progressive and accountable fire and rescue service.

**3.1 Prioritised firefighter safety and wellbeing:** Victorians are assured that the health, safety and wellbeing of firefighters, both in the immediate and longer term, is a priority given the increased likelihood of workplace exposure to hazardous and potentially traumatic incidents.

**3.2 A diverse and inclusive organisation:** FRV provides a safe, respectful and inclusive workplace and has a workforce that reflects the diversity of the community it serves and better meets the needs of all Victorians.

**3.3 A data-driven and innovative organisation:** Prevention, emergency response and incident control are continually improved through evidence gathering and analysis, effective use of agency data, expert technical advice, and support for innovation and adaptability.

**3.4 A socially and environmentally responsible organisation and respected partner:** FRV has strong governance and accountability mechanisms, operates efficiently, and plans for future needs and changing risks. FRV is a respected partner in the emergency sector and a leader in prevention and emergency management. FRV works collaboratively with employee representatives in pursuit of shared interests that benefit the organisation, staff and service delivery commitments.