



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 January 2025 - 31 March 2025

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	4599	4097	3764	91.9%	7.5
1 - Eastern Hill	531	491	470	95.7%	6.4
2 - West Melbourne	477	430	408	94.9%	6.8
3 - Carlton	560	501	476	95.0%	6.5
4 - Brunswick	281	238	219	92.0%	7.5
10 - Richmond	400	376	350	93.1%	7.3
13 - Northcote	244	211	178	84.4%	8.5
18 - Hawthorn	315	272	235	86.4%	8.1
35 - Windsor	695	602	548	91.0%	7.7
38 - South Melbourne	612	557	516	92.6%	7.2
39 - Port Melbourne	169	147	126	85.7%	8.6
50 - Ascot Vale	315	272	238	87.5%	8.0
Eastern District	1678	1385	1247	90.0%	7.8
19 - North Balwyn	139	110	88	80.0%	9.1
20 - Box Hill	246	208	191	91.8%	7.3
22 - Ringwood	244	202	184	91.1%	7.7
23 - Burwood	185	150	135	90.0%	7.7
26 - Croydon	131	112	105	93.8%	7.0
27 - Nunawading	180	140	131	93.6%	7.4
28 - Vermont South	182	152	143	94.1%	7.0
30 - Templestowe	100	87	72	82.8%	8.7
82 - Eltham City	86	70	58	82.9%	8.7
84 - South Warrandyte	27	23	21	91.3%	7.5
85 - Boronia	158	131	119	90.8%	7.5
North West Region	778	589	532	90.3%	7.8
67 - Ballarat City	120	94	88	93.6%	6.7
68 - Lucas	76	50	41	82.0%	9.3
70 - Warrnambool	129	101	88	87.1%	7.9
71 - Portland	58	40	33	82.5%	8.5
72 - Mildura	149	116	108	93.1%	7.7
73 - Bendigo	246	188	174	92.6%	7.5
Northern District	2325	1958	1640	83.8%	8.5
5 - Broadmeadows	340	281	223	79.4%	8.6
6 - Pascoe Vale	200	167	134	80.2%	9.3
7 - Thomastown	207	172	145	84.3%	8.3
9 - Somerton	171	149	127	85.2%	8.4
11 - Epping	161	131	120	91.6%	7.6
12 - Preston	264	217	193	88.9%	7.8
14 - Bundoora	252	230	204	88.7%	7.8
15 - Heidelberg	329	286	239	83.6%	8.9
16 - Greensborough	95	78	66	84.6%	8.4
80 - Craigieburn	206	167	121	72.5%	9.7
81 - South Morang	100	80	68	85.0%	8.2
South East Region	808	610	497	81.5%	9.3
74 - Wangaratta	98	76	68	89.5%	7.4
75 - Shepparton	209	160	133	83.1%	8.7
76 - Wodonga	176	128	105	82.0%	8.8
77 - Traralgon	107	83	57	68.7%	11.4
78 - Morwell	125	94	81	86.2%	8.7
79 - Latrobe West	93	69	53	76.8%	9.3
Southern District 1	2117	1769	1498	84.7%	8.5
24 - Glen Iris	267	226	196	86.7%	8.1
25 - Oakleigh	243	204	180	88.2%	8.0
29 - Clayton South	149	118	100	84.7%	8.4
31 - Glen Waverley	311	278	235	84.5%	8.4
32 - Ormond	328	284	241	84.9%	8.3
33 - Mentone	196	150	135	90.0%	7.6
34 - Highett	310	256	198	77.3%	8.8
86 - Rowville	84	67	56	83.6%	8.7
89 - Springvale	229	186	157	84.4%	8.5
Southern District 2	1717	1386	1098	79.2%	9.4
87 - Dandenong	386	314	236	75.2%	9.4
88 - Hallam	278	221	169	76.5%	10.2
90 - Patterson River	82	64	50	78.1%	9.2
91 - Frankston	348	284	244	85.9%	8.4
92 - Cranbourne	279	229	168	73.4%	10.4
93 - Pakenham	151	118	88	74.6%	9.2
94 - Mornington	108	88	82	93.2%	7.1
95 - Rosebud	85	68	61	89.7%	8.1
Western District 1	1444	1230	911	74.1%	9.8
40 - Laverton	124	110	82	74.5%	10.3
42 - Newport	111	84	78	92.9%	7.3
45 - Brooklyn	164	142	105	73.9%	10.1
46 - Altona	65	51	40	78.4%	9.9
47 - Footscray	308	275	237	86.2%	8.0
57 - Tarneit	352	294	191	65.0%	11.1
58 - Point Cook	154	119	82	68.9%	9.8
59 - Derrimut	166	155	96	61.9%	10.0
Western District 2	1703	1442	1055	73.2%	9.9
41 - St. Albans	167	140	117	83.6%	8.2
43 - Deer Park	144	122	95	77.9%	9.0
44 - Sunshine	301	249	218	87.6%	8.0
48 - Taylors Lakes	93	77	68	88.3%	8.7
51 - Keilor	151	124	96	77.4%	9.4
52 - Tullamarine	149	133	90	67.7%	10.8
53 - Sunbury	118	103	79	76.7%	10.1
54 - Greenvale	59	48	27	56.3%	11.8
55 - Caroline Springs	257	228	122	53.5%	11.8
56 - Melton	264	218	143	65.6%	10.0
Western District 3	715	600	480	80.0%	9.7
61 - Lara	88	73	30	41.1%	11.3
62 - Corio	229	194	155	79.9%	8.8
63 - Geelong City	242	210	184	87.6%	8.2
64 - Belmont	128	105	94	89.5%	7.7
66 - Ocean Grove	28	18	17	94.4%	6.1
Total	17884	15066	12722	84.4%	8.6

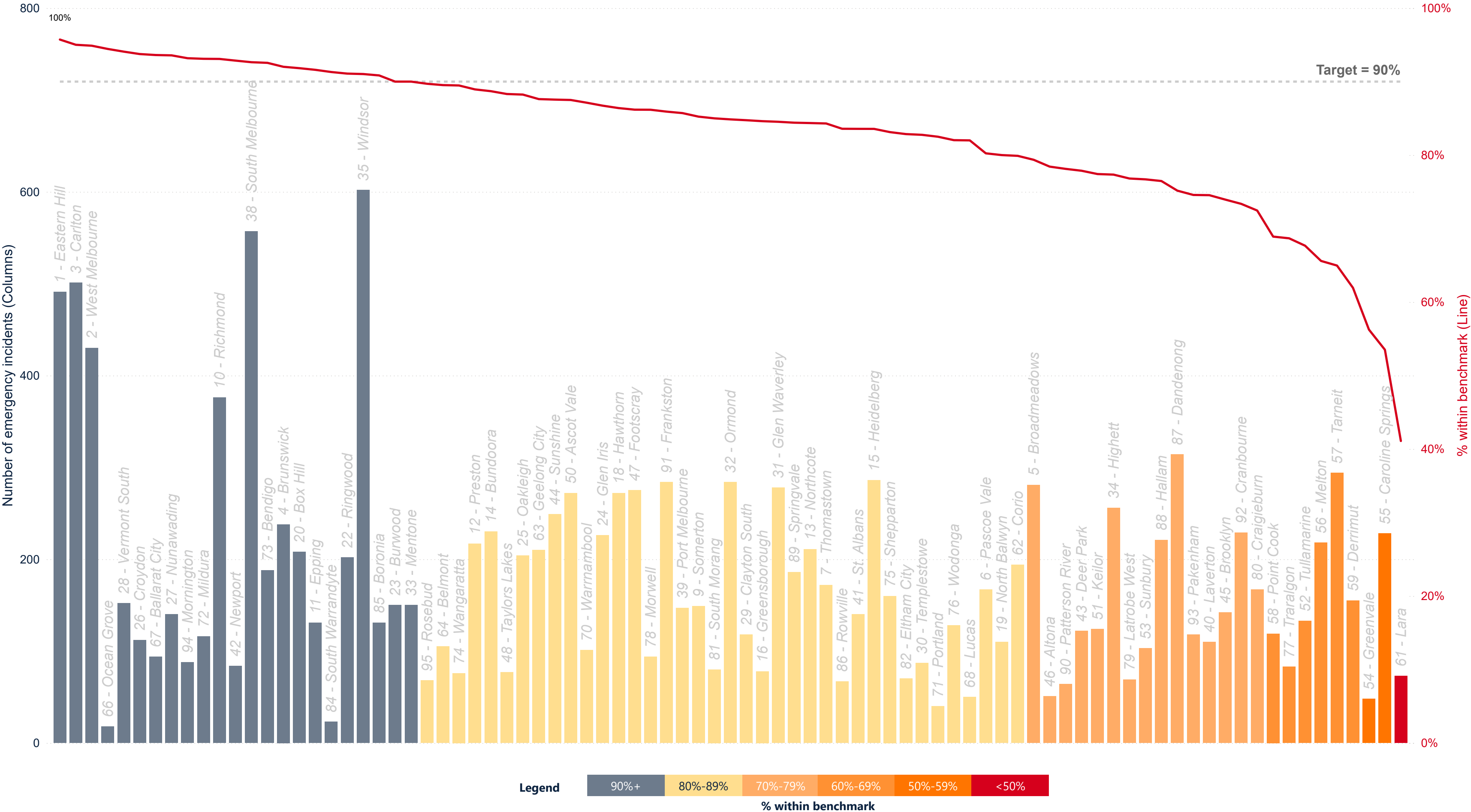


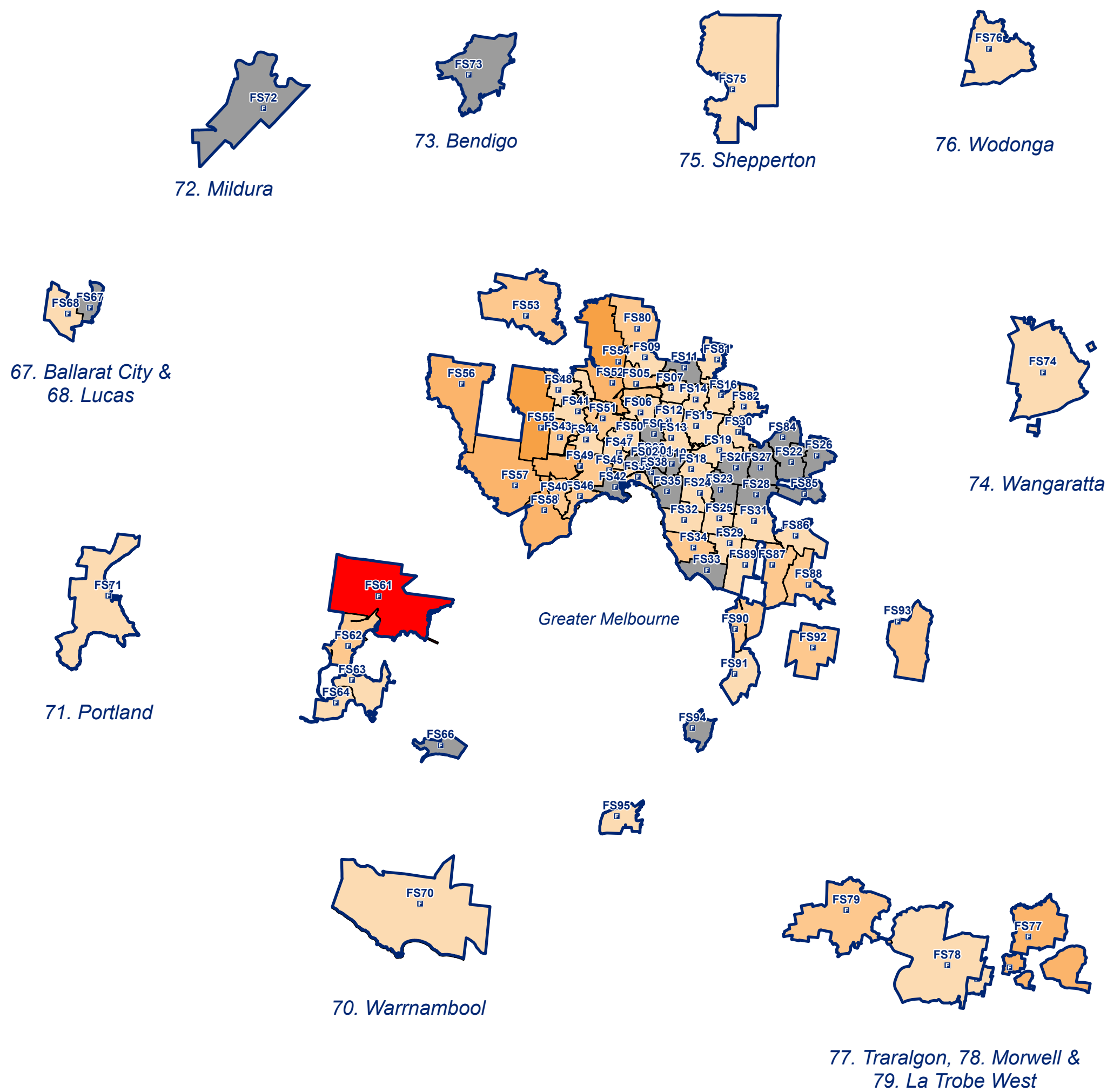
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All Emergency Incidents (Code 1) - Response Times Meeting Benchmarks

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FRV Business Intelligence & GIS
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1:500,000

