



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 January 2025 - 31 March 2025

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

Legend

90%+

80%-89%

70%-79%

60%-69%

50%-59%

<50%

% within benchmark

FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	218	218	214	98.2%	7.2
1 - Eastern Hill	21	21	20	95.2%	5.3
2 - West Melbourne	29	29	29	100.0%	5.7
3 - Carlton	12	12	11	91.7%	7.0
4 - Brunswick	11	11	11	100.0%	5.7
10 - Richmond	27	27	27	100.0%	6.0
13 - Northcote	20	20	20	100.0%	7.7
18 - Hawthorn	19	19	18	94.7%	8.5
35 - Windsor	43	43	42	97.7%	7.5
38 - South Melbourne	18	18	18	100.0%	6.4
50 - Ascot Vale	18	18	18	100.0%	7.0
Eastern District	134	130	126	96.9%	7.4
19 - North Balwyn	12	12	10	83.3%	11.5
20 - Box Hill	12	12	12	100.0%	5.7
22 - Ringwood	21	19	19	100.0%	6.8
23 - Burwood	14	12	12	100.0%	6.4
26 - Croydon	17	17	16	94.1%	7.1
27 - Nunawading	18	18	17	94.4%	7.4
28 - Vermont South	13	13	13	100.0%	6.5
30 - Templestowe	11	11	11	100.0%	8.4
85 - Boronia	16	16	16	100.0%	6.3
North West Region	53	53	51	96.2%	7.8
70 - Warrnambool	12	12	12	100.0%	7.8
72 - Mildura	20	20	18	90.0%	8.5
73 - Bendigo	21	21	21	100.0%	7.1
Northern District	170	168	159	94.6%	8.4
5 - Broadmeadows	27	26	25	96.2%	8.2
6 - Pascoe Vale	15	15	14	93.3%	8.0
7 - Thomastown	22	22	20	90.9%	8.3
11 - Epping	20	19	19	100.0%	7.4
12 - Preston	14	14	14	100.0%	6.7
14 - Bundoora	13	13	12	92.3%	7.5
15 - Heidelberg	31	31	28	90.3%	9.1
16 - Greensborough	13	13	13	100.0%	7.1
80 - Craigieburn	15	15	14	93.3%	8.7
South East Region	37	35	33	94.3%	6.9
74 - Wangaratta	15	13	12	92.3%	6.4
75 - Shepparton	22	22	21	95.5%	7.1
Southern District 1	147	145	139	95.9%	8.0
24 - Glen Iris	14	14	14	100.0%	6.5
25 - Oakleigh	20	20	18	90.0%	9.0
31 - Glen Waverley	16	16	15	93.8%	7.9
32 - Ormond	31	31	31	100.0%	7.1
33 - Mentone	16	15	14	93.3%	7.3
34 - Highett	23	23	22	95.7%	8.1
89 - Springvale	27	26	25	96.2%	8.5
Southern District 2	136	134	128	95.5%	8.1
87 - Dandenong	30	30	29	96.7%	7.6
88 - Hallam	19	19	19	100.0%	7.4
90 - Patterson River	13	13	12	92.3%	8.7
91 - Frankston	28	26	25	96.2%	7.7
92 - Cranbourne	36	36	34	94.4%	7.8
95 - Rosebud	10	10	9	90.0%	8.8
Western District 1	78	78	70	89.7%	8.9
42 - Newport	10	10	9	90.0%	8.2
47 - Footscray	21	21	21	100.0%	6.7
57 - Tarneit	37	37	30	81.1%	9.9
58 - Point Cook	10	10	10	100.0%	8.0
Western District 2	106	106	99	93.4%	7.9
41 - St. Albans	18	18	18	100.0%	7.4
43 - Deer Park	11	11	11	100.0%	7.1
44 - Sunshine	25	25	25	100.0%	6.6
52 - Tullamarine	11	11	9	81.8%	11.5
55 - Caroline Springs	13	13	11	84.6%	10.0
56 - Melton	28	28	25	89.3%	9.1
Western District 3	25	25	25	100.0%	8.1
62 - Corio	12	12	12	100.0%	7.6
63 - Geelong City	13	13	13	100.0%	8.3
Total	1104	1092	1044	95.6%	8.0

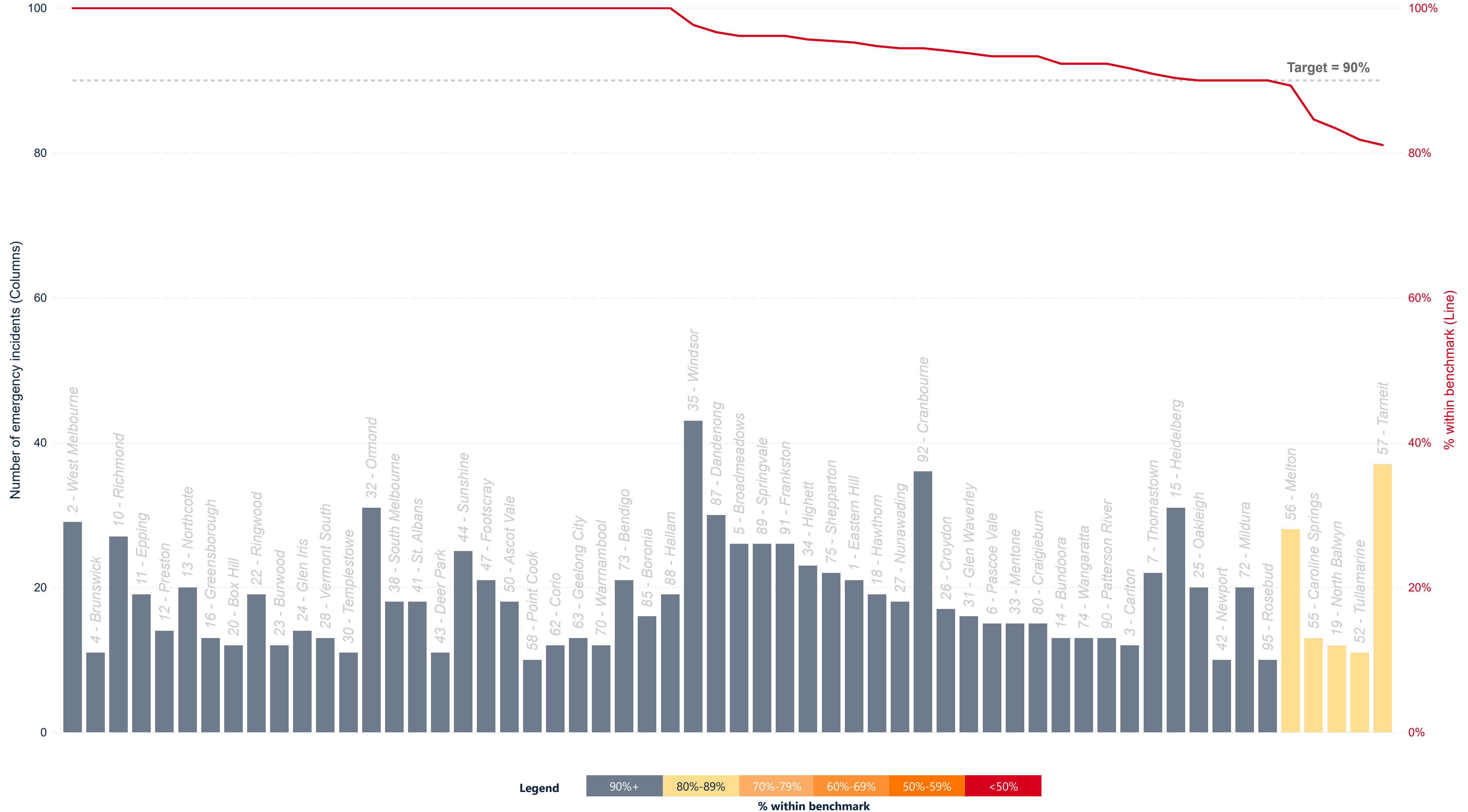


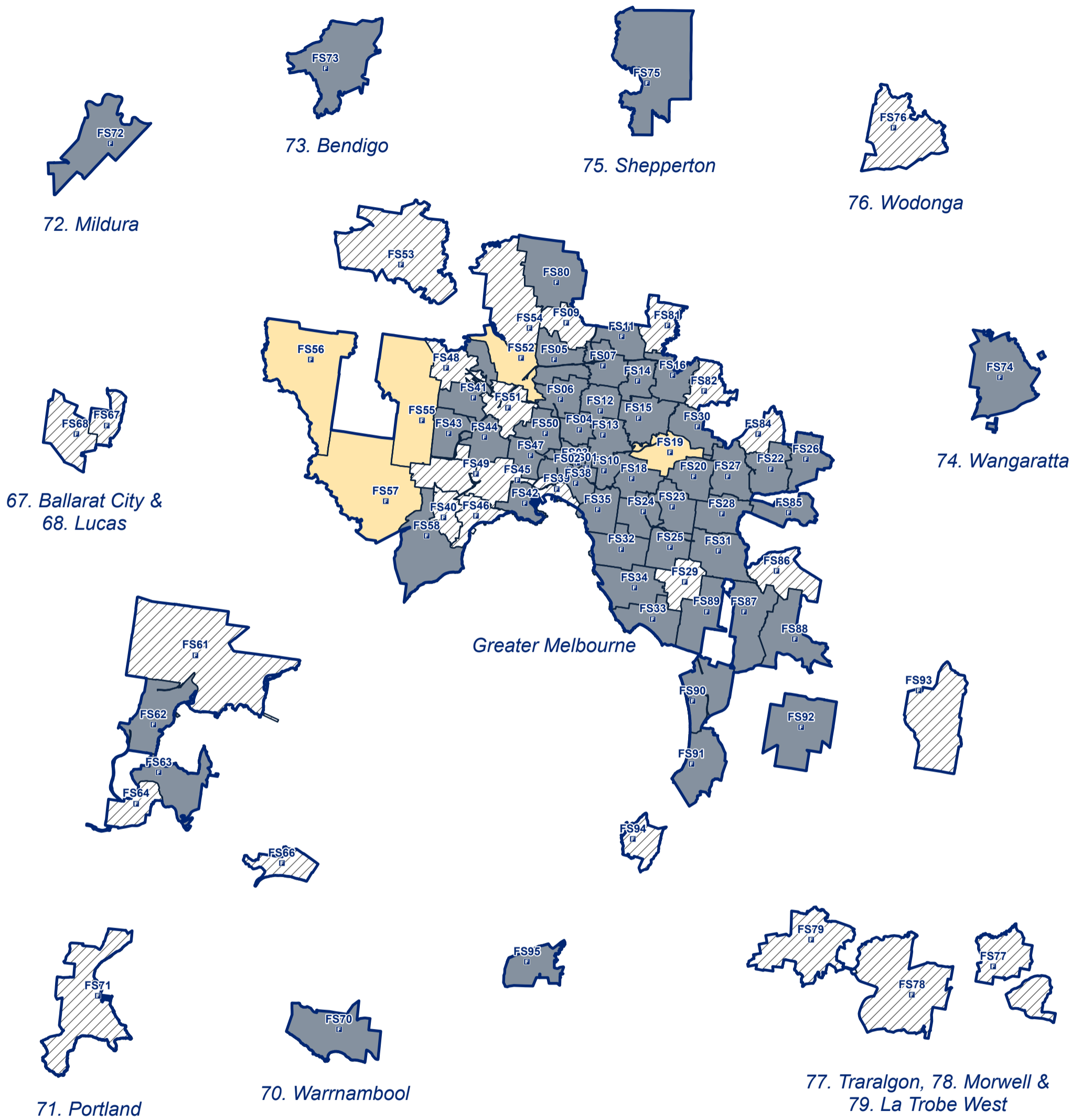
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Emergency Medical Response Incidents - Response Times Meeting Benchmarks

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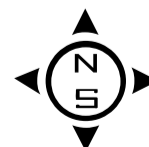


Legend

- FRV Fire Stations
- FRV Boundary
- Maintenance Area
- Within Target Percentage
- ≤ 50%
- 50% < 59%
- 60% < 69%
- 70% < 79%
- 80% < 89%
- ≥ 90%
- MA with < 10 EMR incidents

FRV Business Intelligence & GIS
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Scale
 1:500,000

