



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 July 2025 - 30 September 2025

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

DISTRICT	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% within benchmark	
				% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	4267	3810	3528	92.6%	7.4
01. Eastern Hill	520	478	466	97.5%	5.6
02. West Melbourne	447	407	382	93.9%	7.0
03. Carlton	546	499	482	96.6%	6.4
04. Brunswick	272	239	221	92.5%	7.5
10. Richmond	356	329	312	94.8%	6.7
13. Northcote	233	198	170	85.9%	8.7
18. Hawthorn	234	202	173	85.6%	8.2
35. Windsor	637	552	500	90.6%	7.7
38. South Melbourne	597	545	502	92.1%	7.3
39. Port Melbourne	141	116	101	87.1%	8.2
50. Ascot Vale	284	245	219	89.4%	7.8
Eastern District	1458	1222	1114	91.2%	7.7
19. North Balwyn	161	128	106	82.8%	8.7
20. Box Hill	222	198	182	91.9%	7.4
22. Ringwood	163	140	131	93.6%	7.2
23. Burwood	176	146	133	91.1%	8.0
26. Croydon	132	112	106	94.6%	7.0
27. Nunawading	152	124	112	90.3%	8.0
28. Vermont South	194	167	158	94.6%	7.3
30. Templestowe	85	75	69	92.0%	7.8
82. Eltham City	57	40	35	87.5%	7.9
85. Boronia	116	92	82	89.1%	7.8
North West Region	626	476	443	93.1%	7.3
67. Ballarat City	98	81	80	98.8%	5.8
68. Lucas	72	53	49	92.5%	7.2
70. Warrnambool	107	84	77	91.7%	7.3
71. Portland	42	30	26	86.7%	9.2
72. Mildura	98	63	59	93.7%	7.2
73. Bendigo	209	165	152	92.1%	7.4
Northern District	2124	1791	1532	85.5%	8.4
05. Broadmeadows	347	295	218	73.9%	9.2
06. Pascoe Vale	195	153	126	82.4%	8.7
07. Thomastown	173	132	115	87.1%	8.1
09. Somerton	119	101	89	88.1%	8.0
11. Epping	160	137	126	92.0%	8.2
12. Preston	271	225	205	91.1%	7.6
14. Bundoora	231	209	189	90.4%	7.6
15. Heidelberg	270	242	212	87.6%	8.5
16. Greensborough	116	95	80	84.2%	8.1
80. Craigieburn	156	131	107	81.7%	8.9
81. South Morang	86	71	65	91.5%	7.9
South East Region	636	493	416	84.4%	8.7
74. Wangaratta	71	52	46	88.5%	8.0
75. Shepparton	174	136	117	86.0%	8.4
76. Wodonga	116	84	57	67.9%	9.0
77. Traralgon	108	85	77	90.6%	7.2
78. Morwell	96	78	65	83.3%	8.9
79. Latrobe West	71	58	54	93.1%	6.8
Southern District 1	1846	1574	1366	86.8%	8.2
24. Glen Iris	224	193	168	87.0%	8.3
25. Oakleigh	227	192	171	89.1%	7.8
29. Clayton South	152	125	115	92.0%	7.8
31. Glen Waverley	258	230	196	85.2%	8.3
32. Ormond	270	234	204	87.2%	8.3
33. Mentone	164	133	123	92.5%	7.7
34. Highett	285	242	196	81.0%	8.2
86. Rowville	66	56	50	89.3%	7.7
89. Springvale	200	169	143	84.6%	8.3
Southern District 2	1489	1201	959	79.9%	9.1
87. Dandenong	334	270	209	77.4%	9.4
88. Hallam	240	182	136	74.7%	9.6
90. Patterson River	96	76	66	86.8%	8.3
91. Frankston	319	262	221	84.4%	8.6
92. Cranbourne	244	205	157	76.6%	9.2
93. Pakenham	113	96	72	75.0%	9.5
94. Mornington	89	71	62	87.3%	7.8
95. Rosebud	54	39	36	92.3%	6.9
Western District 1	1324	1133	882	77.8%	9.3
40. Laverton	92	80	65	81.3%	8.9
42. Newport	81	69	64	92.8%	7.5
45. Brooklyn	190	163	128	78.5%	9.2
46. Altona	46	39	32	82.1%	9.3
47. Footscray	299	265	249	94.0%	7.6
57. Tarneit	332	271	171	63.1%	12.2
58. Point Cook	157	133	100	75.2%	9.0
59. Derrimut	127	113	73	64.6%	9.5
Western District 2	1520	1275	988	77.5%	9.5
41. St. Albans	133	109	102	93.6%	7.4
43. Deer Park	135	106	86	81.1%	8.9
44. Sunshine	259	220	202	91.8%	7.6
48. Taylors Lakes	72	60	54	90.0%	8.0
51. Keilor	137	123	103	83.7%	8.7
52. Tullamarine	142	128	90	70.3%	10.3
53. Sunbury	111	96	64	66.7%	11.3
54. Greenvale	65	49	35	71.4%	10.8
55. Caroline Springs	237	201	120	59.7%	10.6
56. Melton	229	183	132	72.1%	10.8
Western District 3	713	611	475	77.7%	10.4
61. Lara	96	88	23	26.1%	12.3
62. Corio	213	182	142	78.0%	8.7
63. Geelong City	247	205	188	91.7%	7.6
64. Belmont	136	119	105	88.2%	8.2
66. Ocean Grove	21	17	17	100.0%	6.7
Total	16003	13586	11703	86.1%	8.4

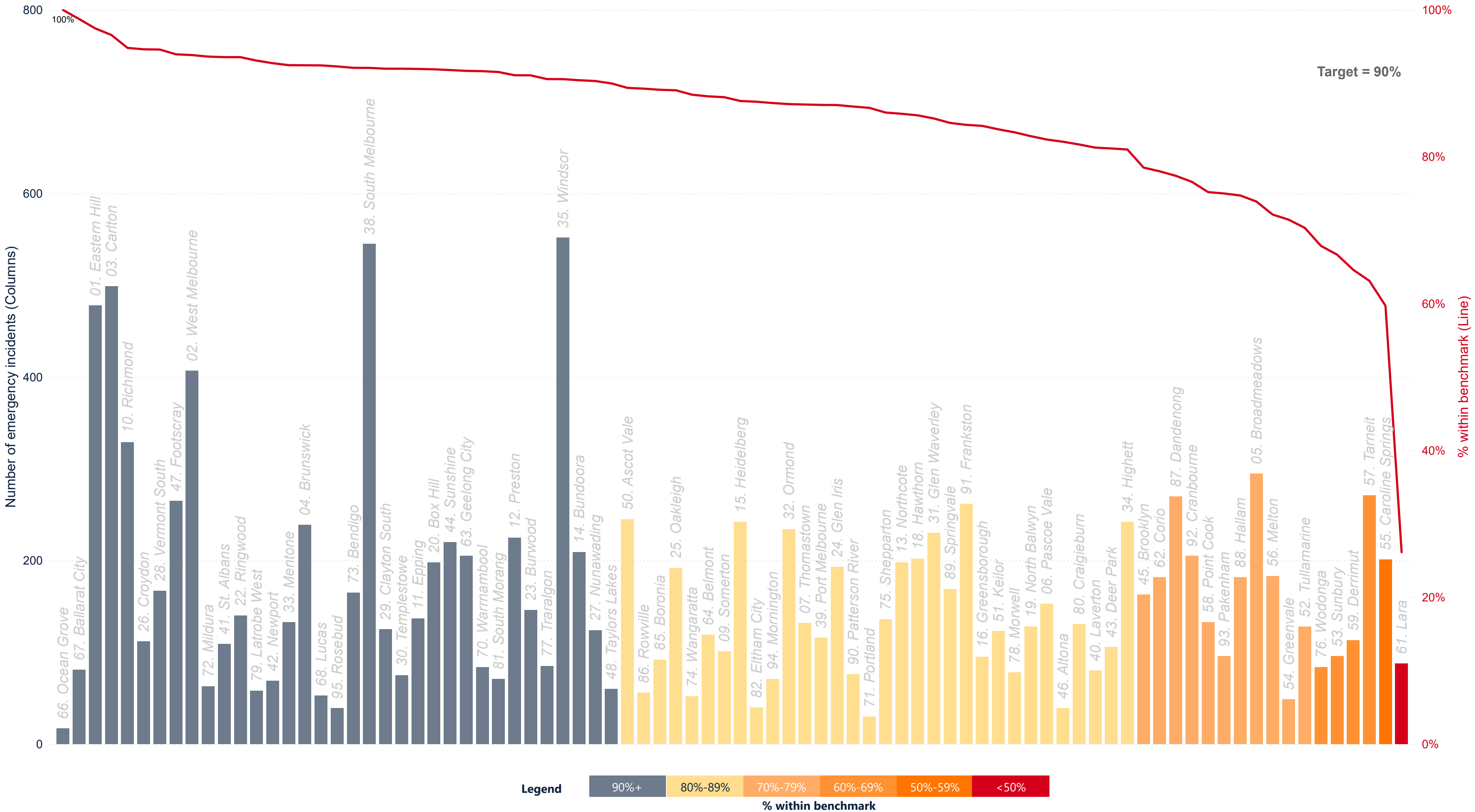


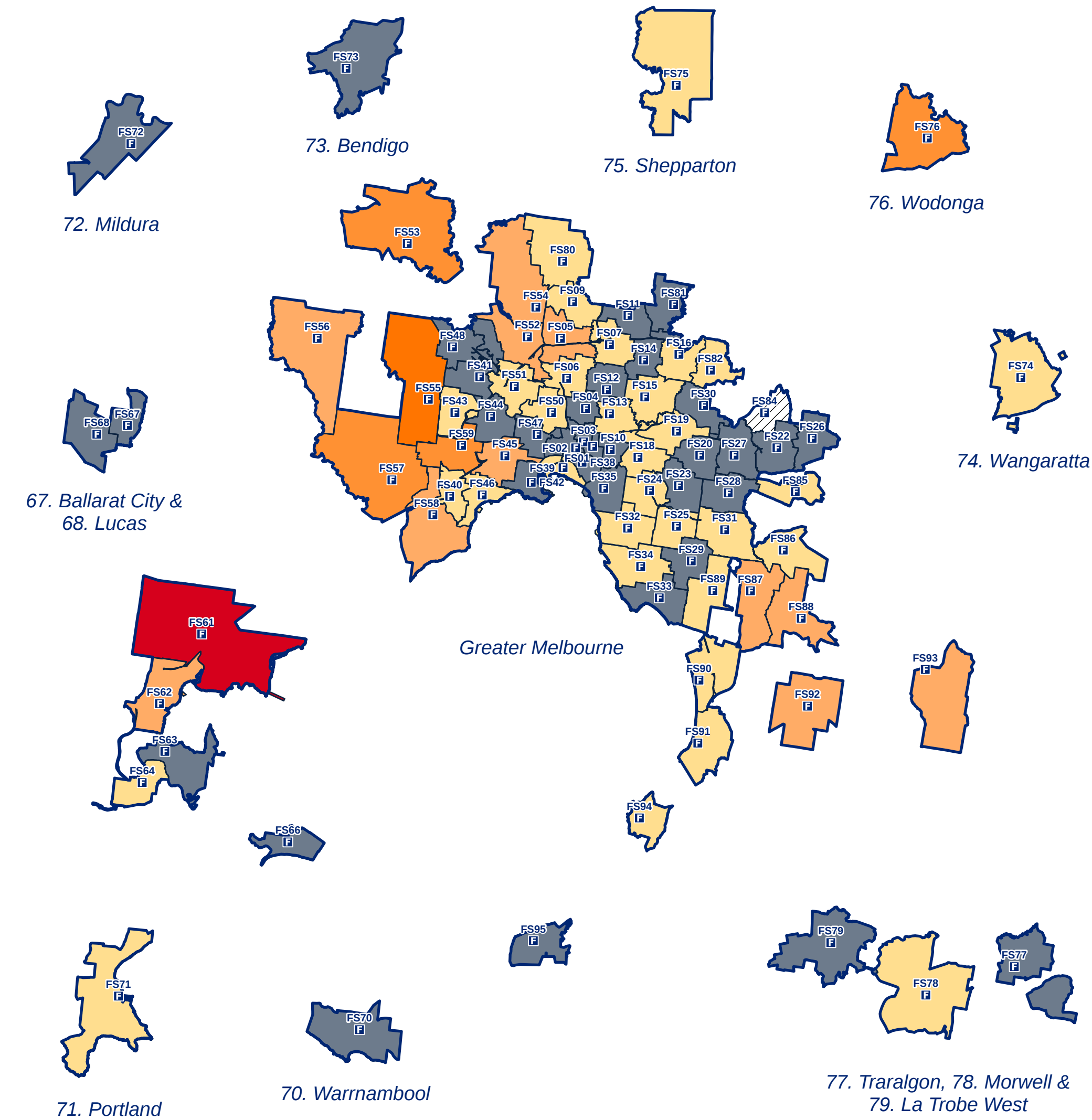
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All Emergency Incidents (Code 1) - Response Times Meeting Benchmarks





Legend

-  FRV Fire Station
-  FRV Boundary
-  Station Maintenance Area (SMA)
- Within Target Percentage
 -  <50%
 -  50% - 59%
 -  60% - 69%
 -  70% - 79%
 -  80% - 89%
 -  ≥90%
-  SMA with <10 Code 1 incidents

FRV Business Intelligence & GIS
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Scale
1:500,000

