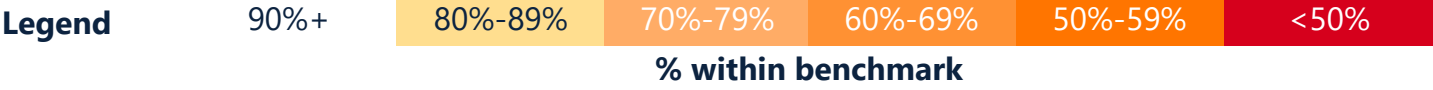**Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)**

FIRE RESCUE VICTORIA

Reporting Period: 1 July 2025 - 30 September 2025

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

Legend	90%+	80%-89%	70%-79%	60%-69%	50%-59%	<50%
				% within benchmark		

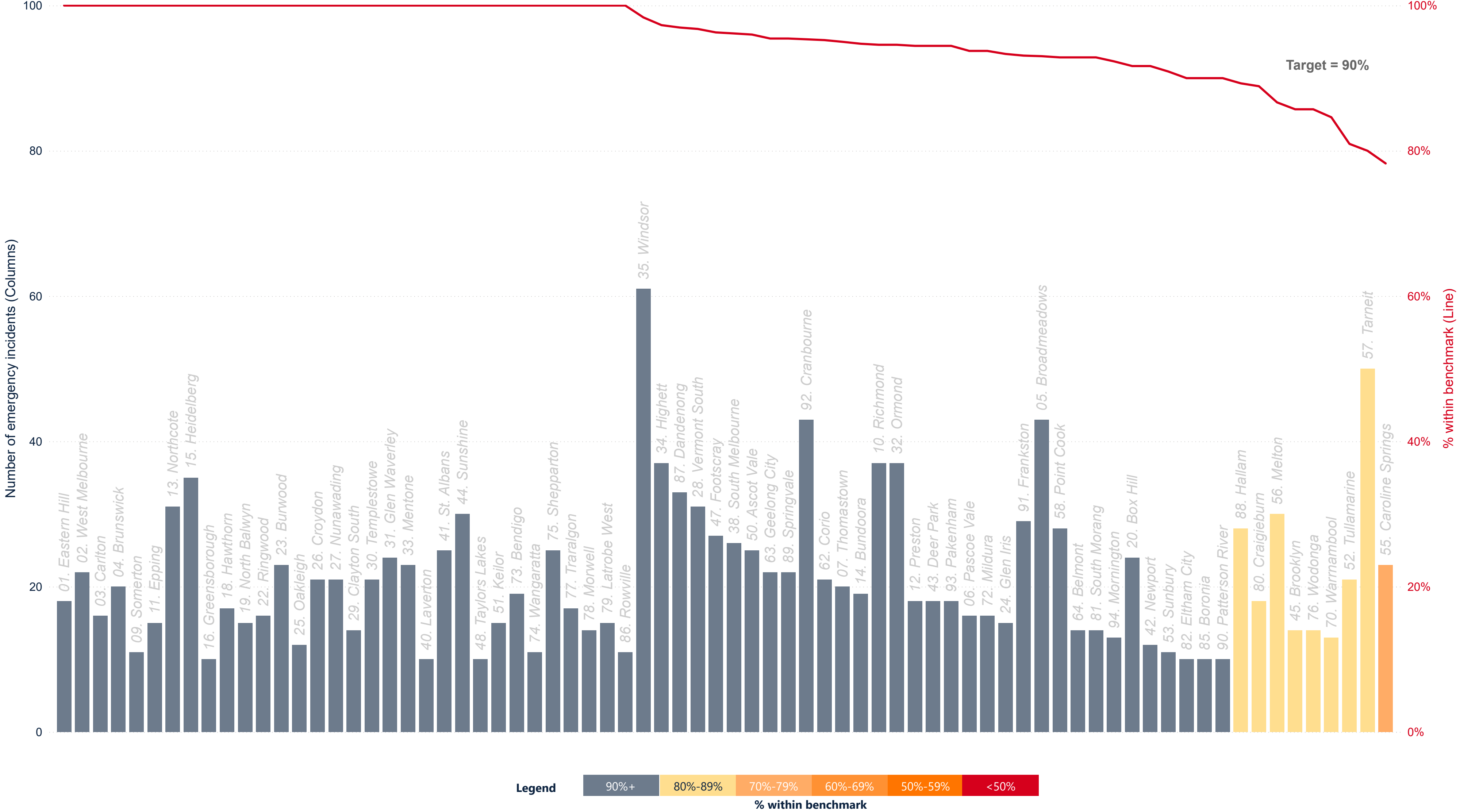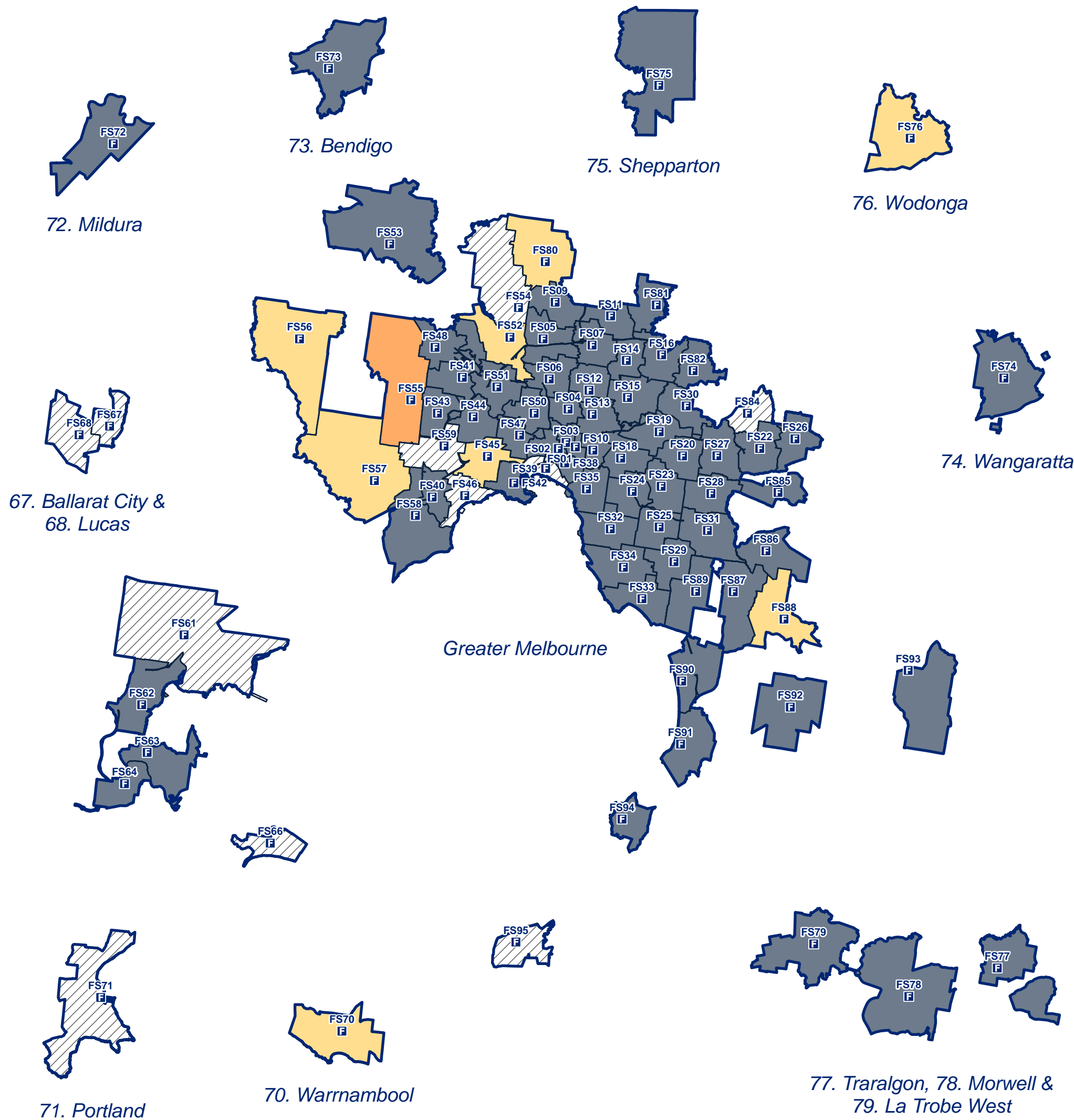| FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	**276**	**273**	**268**	**98.2%**	**7.4**
01. Eastern Hill	18	18	18	100.0%	5.4
02. West Melbourne	23	22	22	100.0%	7.1
03. Carlton	16	16	16	100.0%	6.5
04. Brunswick	21	20	20	100.0%	8.3
10. Richmond	38	37	35	94.6%	6.8
13. Northcote	31	31	31	100.0%	7.0
18. Hawthorn	17	17	17	100.0%	7.3
35. Windsor	61	61	60	98.4%	7.8
38. South Melbourne	26	26	25	96.2%	6.9
50. Ascot Vale	25	25	24	96.0%	7.6
Eastern District	**193**	**192**	**187**	**97.4%**	**7.8**
19. North Balwyn	15	15	15	100.0%	7.1
20. Box Hill	25	24	22	91.7%	6.8
22. Ringwood	16	16	16	100.0%	7.0
23. Burwood	23	23	23	100.0%	8.0
26. Croydon	21	21	21	100.0%	6.9
27. Nunawading	21	21	21	100.0%	7.2
28. Vermont South	31	31	30	96.8%	7.8
30. Templestowe	21	21	21	100.0%	7.8
82. Eltham City	10	10	9	90.0%	8.6
85. Boronia	10	10	9	90.0%	7.2
North West Region	**53**	**48**	**45**	**93.8%**	**7.6**
70. Warrnambool	15	13	11	84.6%	9.5
72. Mildura	17	16	15	93.8%	7.2
73. Bendigo	21	19	19	100.0%	6.7
Northern District	**219**	**219**	**209**	**95.4%**	**8.4**
05. Broadmeadows	43	43	40	93.0%	8.8
06. Pascoe Vale	16	16	15	93.8%	7.9
07. Thomastown	20	20	19	95.0%	8.0
09. Somerton	11	11	11	100.0%	7.9
11. Epping	15	15	15	100.0%	8.6
12. Preston	18	18	17	94.4%	6.9
14. Bundoora	19	19	18	94.7%	6.4
15. Heidelberg	35	35	35	100.0%	8.4
16. Greensborough	10	10	10	100.0%	7.4
80. Craigieburn	18	18	16	88.9%	9.7
81. South Morang	14	14	13	92.9%	8.0
South East Region	**100**	**96**	**94**	**97.9%**	**7.2**
74. Wangaratta	13	11	11	100.0%	6.6
75. Shepparton	25	25	25	100.0%	6.8
76. Wodonga	16	14	12	85.7%	9.1
77. Traralgon	17	17	17	100.0%	6.6
78. Morwell	14	14	14	100.0%	6.2
79. Latrobe West	15	15	15	100.0%	6.8
Southern District 1	**195**	**195**	**190**	**97.4%**	**7.9**
24. Glen Iris	15	15	14	93.3%	7.0
25. Oakleigh	12	12	12	100.0%	7.2
29. Clayton South	14	14	14	100.0%	8.3
31. Glen Waverley	24	24	24	100.0%	7.9
32. Ormond	37	37	35	94.6%	8.6
33. Mentone	23	23	23	100.0%	7.9
34. Highett	37	37	36	97.3%	7.6
86. Rowville	11	11	11	100.0%	7.0
89. Springvale	22	22	21	95.5%	6.5
Southern District 2	**174**	**174**	**163**	**93.7%**	**8.6**
87. Dandenong	33	33	32	97.0%	7.0
88. Hallam	28	28	25	89.3%	9.1
90. Patterson River	10	10	9	90.0%	8.7
91. Frankston	29	29	27	93.1%	8.7
92. Cranbourne	43	43	41	95.3%	8.7
93. Pakenham	18	18	17	94.4%	7.7
94. Mornington	13	13	12	92.3%	7.1
Western District 1	**141**	**141**	**125**	**88.7%**	**9.3**
40. Laverton	10	10	10	100.0%	8.3
42. Newport	12	12	11	91.7%	7.4
45. Brooklyn	14	14	12	85.7%	8.7
47. Footscray	27	27	26	96.3%	8.5
57. Tarneit	50	50	40	80.0%	10.3
58. Point Cook	28	28	26	92.9%	9.0
Western District 2	**183**	**183**	**168**	**91.8%**	**8.9**
41. St. Albans	25	25	25	100.0%	7.4
43. Deer Park	18	18	17	94.4%	7.7
44. Sunshine	30	30	30	100.0%	7.2
48. Taylors Lakes	10	10	10	100.0%	6.6
51. Keilor	15	15	15	100.0%	7.4
52. Tullamarine	21	21	17	81.0%	10.4
53. Sunbury	11	11	10	90.9%	9.1
55. Caroline Springs	23	23	18	78.3%	10.1
56. Melton	30	30	26	86.7%	9.3
Western District 3	**58**	**57**	**54**	**94.7%**	**8.3**
62. Corio	22	21	20	95.2%	7.7
63. Geelong City	22	22	21	95.5%	8.4
64. Belmont	14	14	13	92.9%	7.4
Total	**1592**	**1578**	**1503**	**95.2%**	**8.3**

Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

FIRE RESCUE VICTORIA

Emergency Medical Response Incidents - Response Times Meeting Benchmarks

Reporting Period: 1 July 2025 - 30 September 2025

Target = 90%

Number of emergency incidents (Columns)

% within benchmark (Line)

Legend | 90%+ | 80%-89% | 70%-79% | 60%-69% | 50%-59% | <50%

% within benchmark

Stations (columns, left to right):
01. Eastern Hill, 02. West Melbourne, 03. Carlton, 04. Brunswick, 09. Somerton, 11. Epping, 13. Northcote, 15. Heidelberg, 16. Greensborough, 18. Hawthorn, 19. North Balwyn, 22. Ringwood, 23. Burwood, 25. Oakleigh, 26. Croydon, 27. Nunawading, 29. Clayton South, 30. Templestowe, 31. Glen Waverley, 33. Mentone, 40. Laverton, 41. St. Albans, 44. Sunshine, 48. Taylors Lakes, 51. Keilor, 73. Bendigo, 74. Wangaratta, 75. Shepparton, 77. Traralgon, 78. Morwell, 79. Latrobe West, 86. Rowville, 35. Windsor, 34. Highett, 87. Dandenong, 28. Vermont South, 47. Footscray, 38. South Melbourne, 50. Ascot Vale, 63. Geelong City, 89. Springvale, 92. Cranbourne, 62. Corio, 07. Thomastown, 14. Bundoora, 10. Richmond, 32. Ormond, 12. Preston, 43. Deer Park, 93. Pakenham, 06. Pascoe Vale, 72. Mildura, 24. Glen Iris, 91. Frankston, 05. Broadmeadows, 58. Point Cook, 64. Belmont, 81. South Morang, 94. Mornington, 20. Box Hill, 42. Newport, 53. Sunbury, 82. Eltham City, 85. Boronia, 90. Patterson River, 88. Hallam, 80. Craigieburn, 56. Melton, 45. Brooklyn, 76. Wodonga, 70. Warrnambool, 52. Tullamarine, 57. Tarneit, 55. Caroline Springs

Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response (EMR) incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance on scene), from 1 July 2025 to 30 September 2025

FIRE RESCUE VICTORIA

72. Mildura

73. Bendigo

75. Shepparton

76. Wodonga

67. Ballarat City & 68. Lucas

74. Wangaratta

Greater Melbourne

77. Traralgon, 78. Morwell & 79. La Trobe West

71. Portland

70. Warrnambool

FS72
FS73
FS75
FS76
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FS70

Legend

- F FRV Fire Station
- FRV Boundary
- Station Maintenance Area (SMA)

Within Target Percentage
- <50%
- 50% - 59%
- 60% - 69%
- 70% - 79%
- 80% - 89%
- 90%
- SMA with <10 SF incidents

Scale 1:500,000

N

72
76
73
75
74
67 & 68
71
70
77, 78 & 79